Øksenholt, K. and Aarhaug, J. (2018, December 11). Public transport and people with impairments – exploring non-use of public transport through the case of Oslo, Norway. Retrieved from <https://www-tandfonline-com.libaccess.senecacollege.ca/doi/full/10.1080/09687599.2018.1481015>.

In an article written by [Kjersti Visnes Øksenholt](https://www-tandfonline-com.libaccess.senecacollege.ca/author/Visnes+%C3%98ksenholt%2C+Kjersti) Jørgen Aarhaug, in which they argues that in modern times inspite the focus being on universal design, people with impairments are not using the public transportation provided by the city of Oslo. Which can mainly be caused due to the insecurity and uncertainty faced by people with impairments. The authors also talk about various solution like a universally designed public transport, presence of a travel buddy, etc. proposed in order to make the travellers with impairment comfortable, but how these are not helping them to become acquainted with public transport. The article is not very old and was published in 2018. This article is credible because both the authors are researchers at the ‘Department of Mobility and Organisation, Institute of Transport Economics, Oslo, Norway’ and have read extensively on this topic. Additionally, this article is also acknowledged by anonymous referees and editors of Disability & Society. The research for this article was funded by the Delta Centre – Ministry of Children and Equality and the preparation for this article was funded by Institute of Transport Economics, Strategic Programme on Sustainable Urban Development and Mobility. According to me, one thing that was missing from the article was the representation of views of any impaired traveller who has experienced travelling in the public transport. I will use this article in the inclusivity section of my essay “The development or deterioration of modern public transportation.” depicting the experiences faced by numerous groups of people while travelling in public transportation.

Efthymiou, D., Antoniou, C. (2015, August 5). Understanding the effects of economic crisis on public transport users’ satisfaction and demand. Retrieved from <https://www-sciencedirect-com.libaccess.senecacollege.ca/science/article/pii/S0967070X16306163>.

In a research article by Dimitrios Efthymiou and Constantinos Antoniou, in which they concluded that there has been a rise in people travelling through public transportation in the year 2013 as compared the year 2008. This is due the fact that there has been increase in satisfaction regarding public transportation among the mind of the people due to factors like rise in environmental awareness, improvement of public transportation system, and increased car ownership cost. The authors also argue that the people who say there have been decrease in popularity of public transport due to reasons such as increased ticket prices, as well as increased preference to use other modes like car, bike and walk have not considered the increase in unemployment which has led to more and more people travelling through public transportation. The article is not very old and was published in 2015. This is a credible article because the research for this article has been done by researchers at ‘Laboratory of Transportation Engineering, School of Rural and Surveying Engineering, National Technical University of Athens’, which is a prestigious and one of the oldest institutes in Greece. I will use this research article in my essay titled “The development or deterioration of modern public transportation”, in which I will citate this article showing the increase in people using public transportation in 2013 as compared to 2008 in the city of Athens, Greece and how it depicts the development done for public transportation in recent years.